iScala Platform Agreement

Ongoing, proactive monitoring of your iScala environment

Running a locally installed, on-premise, version of iScala can come with its fair share of challenges for both IT and finance teams.

Bugs, performance issues, and broken integrations can show up unannounced and cause major headaches, particularly during critical periods like month-end or year-end closing.

With Optema's unique Platform Agreement, you get a stable, reliable iScala environment. We help you spot potential issues before they become real problems.

How it works

1 Optema's experienced consultants perform regular health checks of your iScala environment.

2 These checks include validation of key areas like databases, logs, events, and performance.

3 After each health check, you receive clear documentation of what's been reviewed and the results.

4 If we identify errors or issues, we report them right away along with a risk assessment and recommended actions.

A secure and reliable iScala environment

With Optema's Platform Agreement, you stay in control of your iScala setup. Your users can trust the system to work as expected – every single day.

Thanks to regular health checks and clear reporting, you can take a proactive, structured approach to system maintenance.

The benefits of Optema's Platform Agreement:

- Save time by avoiding firefighting.
- Detect issues before they impact your business.
- Minimize the risk of system downtime.
- Reduce costs for emergency consultancy and overtime.
- Create long-term reliability and stability for your users.

Are you ready to take control of your iScala environment? Contact us!

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